



University of Maribor

University of Maribor Library

QUALITY ASSESSMENT OF ACADEMIC LIBRARIES

Example of University of Maribor

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University of Maribor, University of Maribor Library

University of Maribor

- 1859 beginnings of HE in Maribor
- 1959 - 1961 Association of Higher Education Institutions in Maribor
- 1975 University of Maribor established



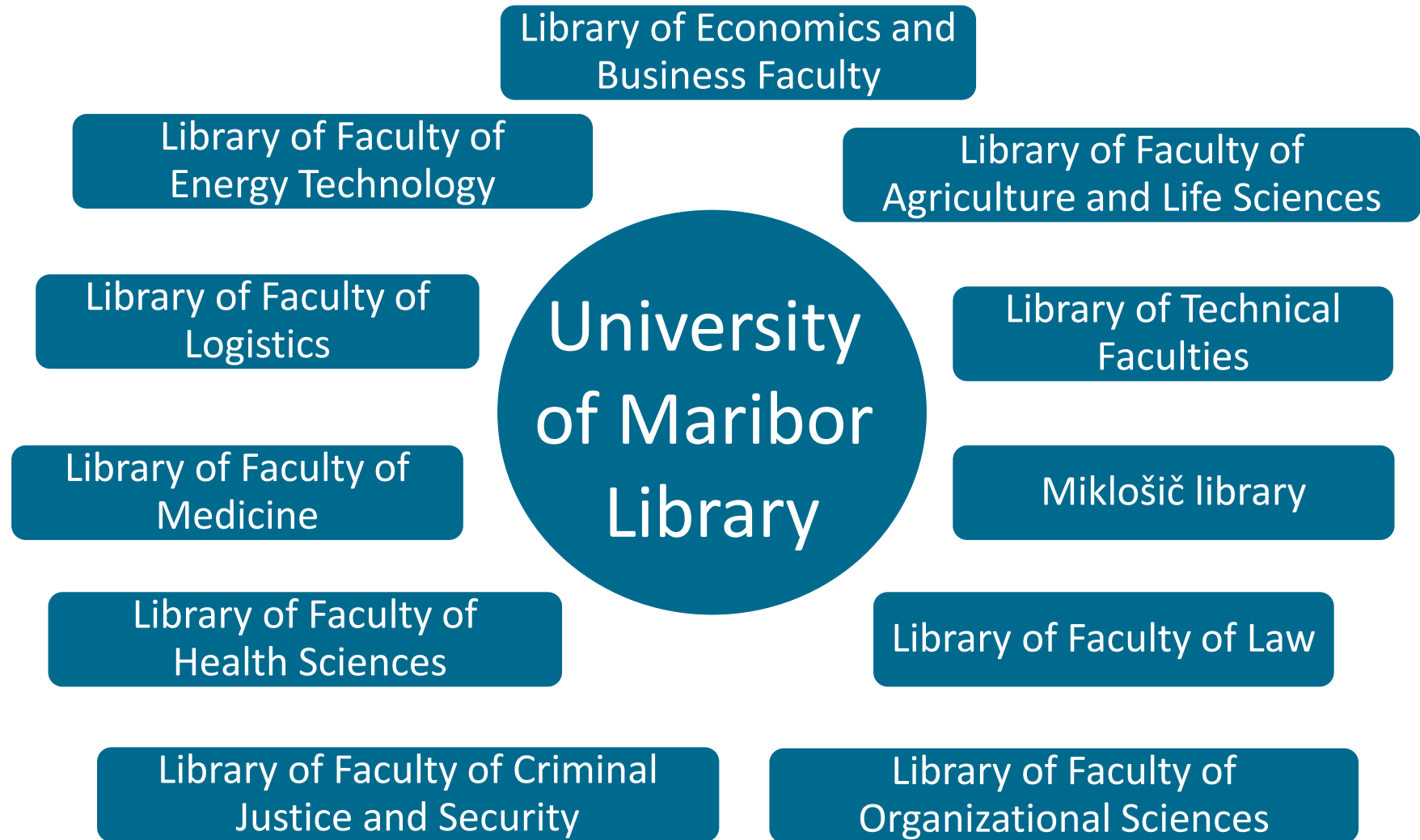
University of Maribor - Facts

- 17 faculties, 2 members (Student dormitories and University library)
- 16.680 students
- 1.861 staff (1.068 teaching, 757 administration and technical support)





The library system of the University of Maribor



University of Maribor Library



1903 – Library of the Historical Society for Slovenian Styria

1925 – Study library in Maribor

1975 – University of Maribor Library

Collection:
1.018.693 units



Quality Evaluation at the University of Maribor

- 1997 – The University Quality Assessment Committee
- 2006 – Office for the quality assessment
- 2011 – vice rector for the quality development
- 2011 – The Quality Development Centre
- 2012 – Rule Book on Quality of the University of Maribor
- 2012 – Resolution on the commitment of the Slovenian universities to develop a culture of quality



Self-evaluation

- 2000 - internal quality assessment process
- university rule book (2006, 2008)
- national rules (2011)
- fields of assessment: integration into the local environment, organization and operation of the higher education institution, human resources, students, material condition and quality assessment

 **self-evaluation report**



Quality of the Academic Librarianship at the University of Maribor

»The advanced library information system composed of the central university library and specialized libraries located at faculties provides efficient support for scientific research as well as the teaching and learning process. The University of Maribor Library has an important university-oriented, national and regional role and a rich historical and modern collection. Therefore, the Library represents an excellent basis for the functioning of the University.«

The development strategy of the University of Maribor, 2013

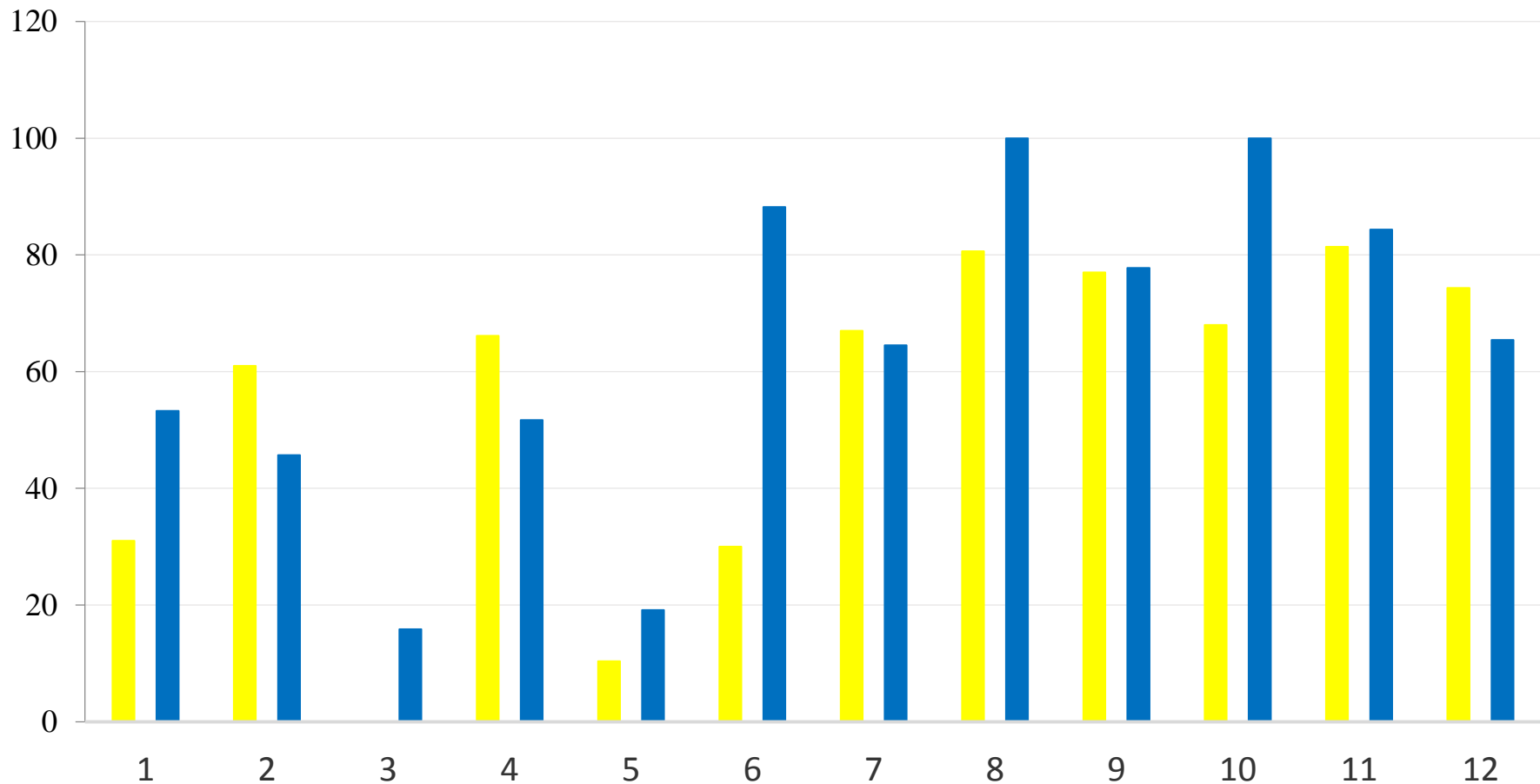
Quality of the Academic Librarianship at the University of Maribor

- Faculty libraries included into the process of quality assessments only in the chapter „material conditions“
- 2002 – self-evaluation at University of Maribor Library
- 2007 – common self-evaluation rules for library activities
- 2012 – Professional Standards and Recommendations for Organisation, Services and Evaluation of Academic Libraries



Statistical data of University of Maribor Library System

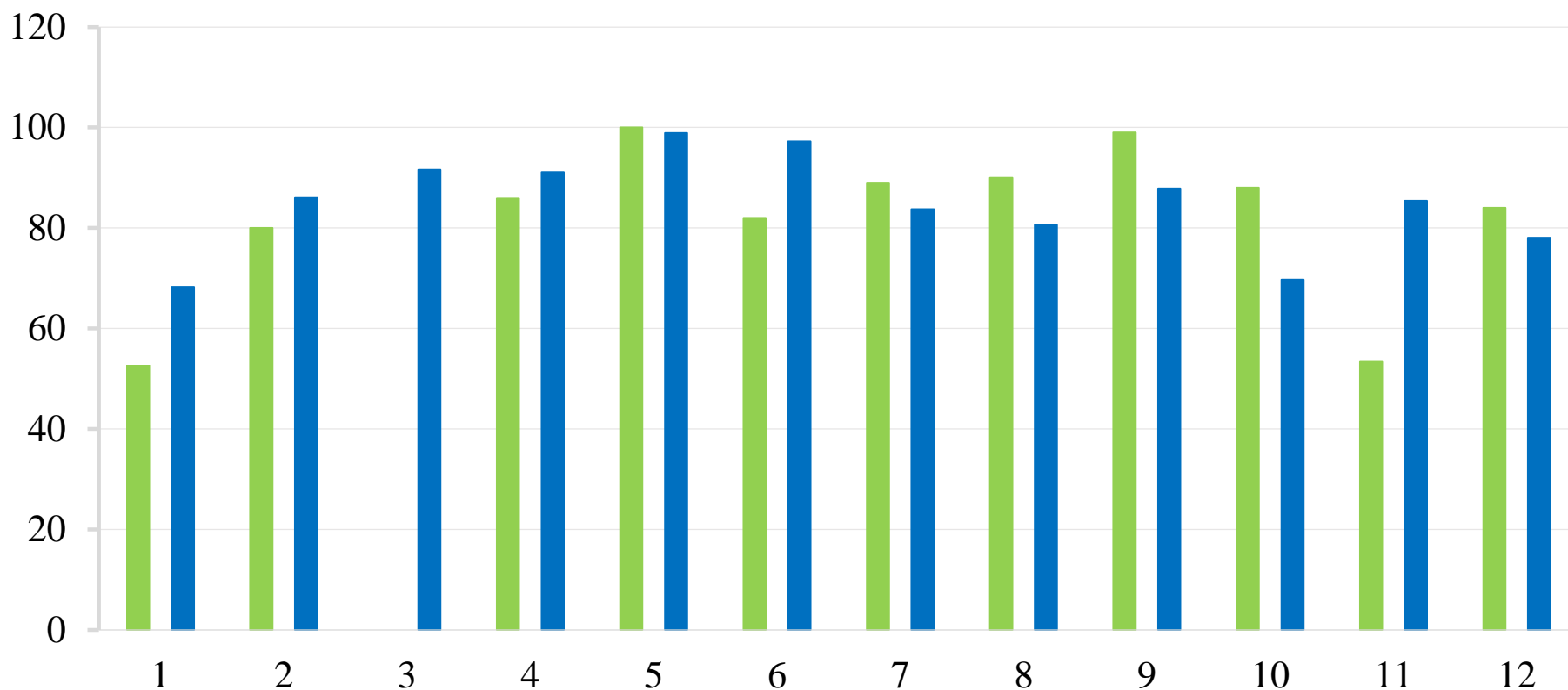
University of Maribor libraries	2007	2013
Number of libraries	11	12
Active members	37.435	31.756
Borrowed units of library materials	788.321	711.136
Library collection (units)	1.273.177	1.499.784
Yearly growth of library materials (units)	38.238	44.076
Yearly openness of the libraries (no. hours)	21.090	25.439
Netto area for the users (m2)	12.986	14.296
Reading places	747	1.099
Budget	3.999.047	3.945.677
Work costs	2.493.537	2.432.600
Costs for purchased library material	1.099.877	735.451
Cost for purchased e-resources	160.893	174.495
Costs for library staff education	39.174	16.483
Number of employees	127	111



■ Shares of active users - students from academic institutions according to the total number of students enrolled at University of Maribor 2007/2008

■ Shares of active users - students from academic institutions according to the total number of students enrolled at University of Maribor 2013/2014

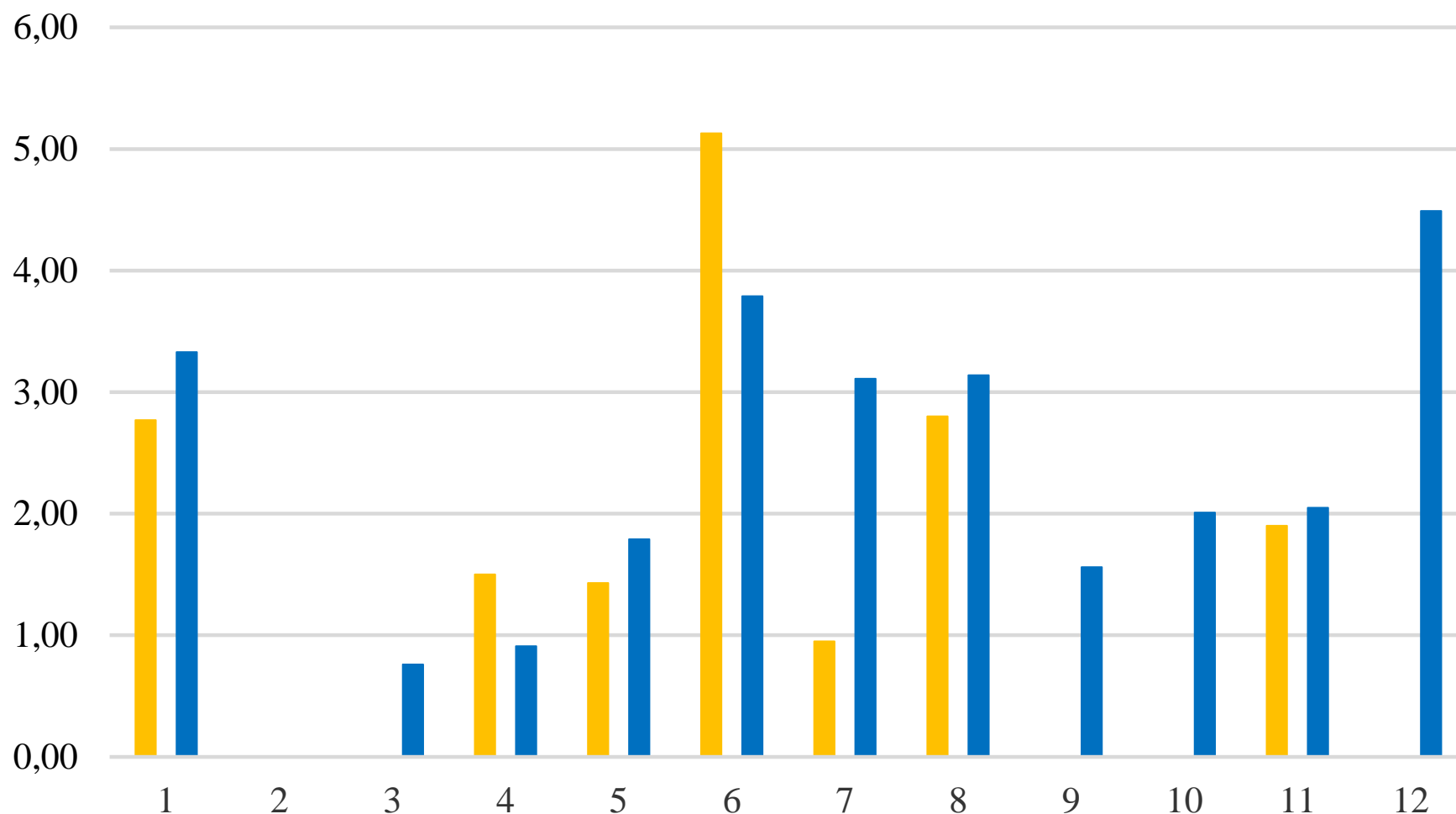
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■ Shares of active users form university/faculty according to the total number of active users 2007/2008

■ Shares of active users form university/faculty according to the total number of active users 2013/2014

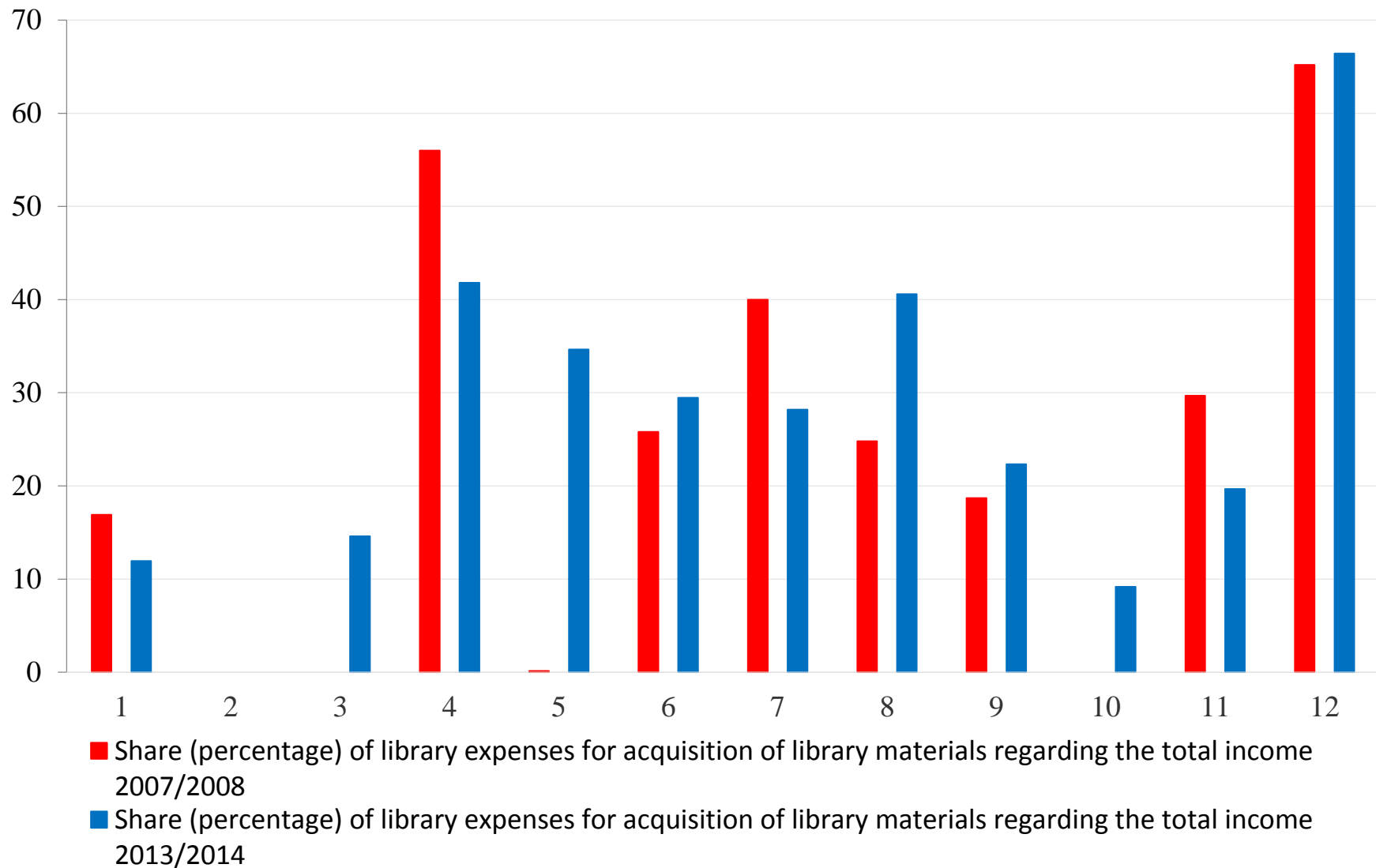
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■ Share (percentage) of library budget regarding the total university/faculty income 2007/2008

■ Share (percentage) of library budget regarding the total university/faculty income 2013/2014

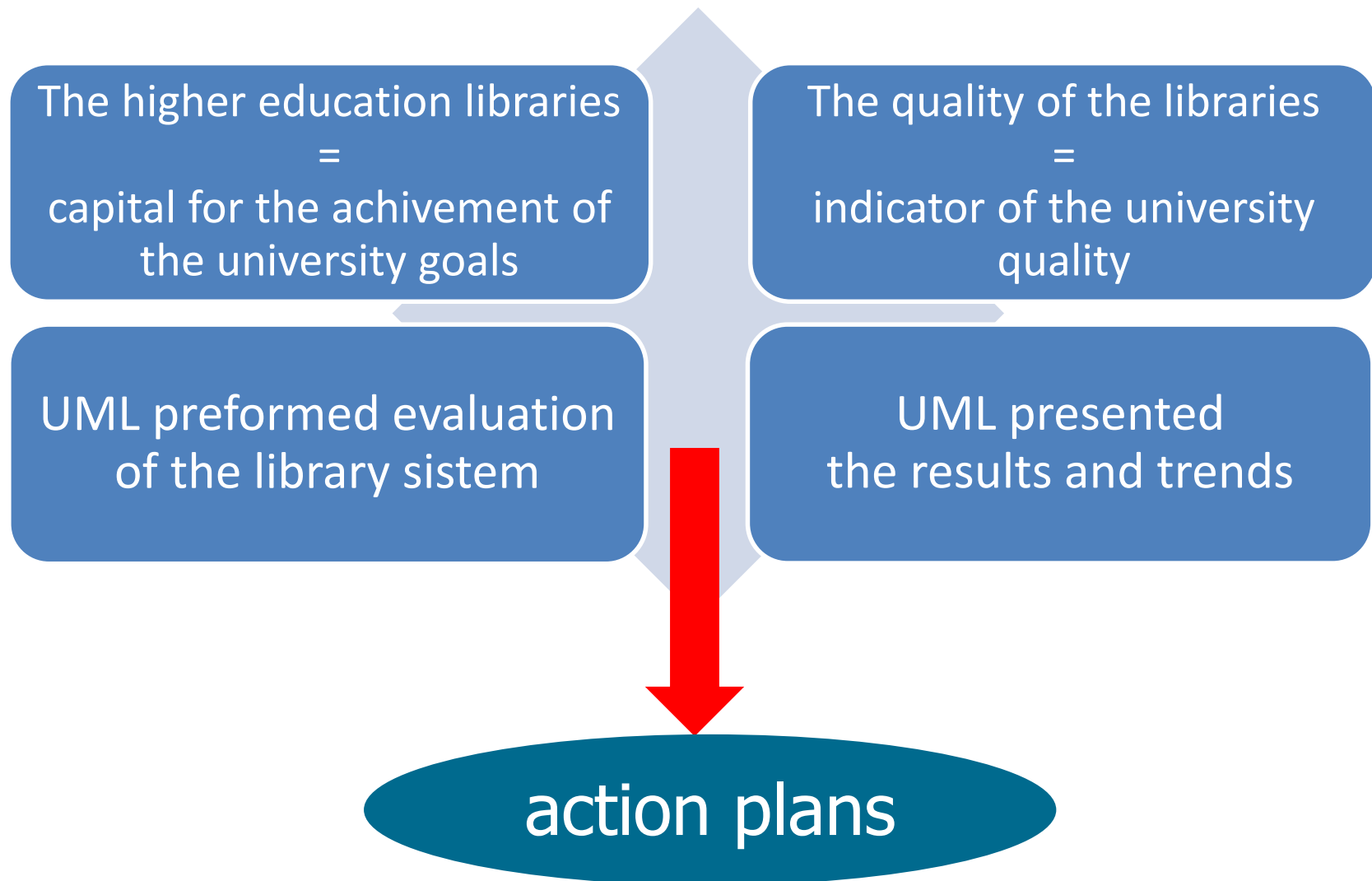
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Conclusion



The background of the slide is a grayscale photograph of a modern library. It features long rows of white bookshelves filled with books, a large white pillar in the foreground, and a polished floor with some white markings. The lighting is bright and even.

**QUALITY IS NOT AN ACT,
IT IS A HABIT.**

Aristotle

**Thank you for your attention.
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